

Your Police in Bradford

Summer 2009

Making a difference locally

www.westyorkshire.police.uk

Inside Your Police



Your Chief's Annual
Report - pages 3-5



Your Police Authority -
pages 6-7



Public praise contact
point - page 2



Contacting your local
police - back page

'This makes a big difference to us'



Police and pupils launch new education
initiative at Rhodesway School in Bradford

YOUNG people have given top marks to a flagship initiative to put a police officer in every Bradford secondary school.

Students at Rhodesway Secondary School in Allerton said they supported the scheme, funded by West Yorkshire Police, Education Bradford and the schools, to give all 29 secondary schools in Bradford their own officer.

Pupil Alison Legg, aged 15, said: "This makes a big difference to us and it is really good to have them around here," while Sam Keating, 16, said the extra police presence made the school a safer place.

The scheme was launched as part of the continued drive towards Neighbourhood Policing in Bradford and West Yorkshire to personalise the service and make officers well-known in their communities. Police officers take a closer involvement in school issues

and treat them as miniature communities, becoming involved in welfare issues, mirroring the work of Neighbourhood Policing Teams (NPTs).

They will educate young people about the pitfalls of crime at a young age and provide support to steer them away from crime. Superintendent Steve Cotter of Safer Neighbourhoods and Partnerships, said: "We will be providing a much closer, more personal and bespoke service than before for our schools, as we will provide them with dedicated officers."

"It also makes the Police more approachable for schools and pupils if they have problems, and helps us strengthen our relationships with communities." John Pilkington, deputy headteacher of Rhodesway School, said: "We have always worked extremely closely with the police and other agencies. "The Safer Schools Partnership

has allowed that relationship to develop further and build on the already strong links we have and resulted in a much more community-led approach to police work within the school."

A spokesperson for Education Bradford said: "Partnership working has proved to benefit the school community and we welcome the opportunity for this to continue across all of the district's secondary schools."

Coun Michael Kelly, Bradford Council's Executive Member for Services to Children and Young People, said: "It is a great way for the police to work closely with young people and help them make the right choices in their lives and hopefully deter them from crime."

"It also reflects our 'b someone' campaign, which is all about adults taking more of an active role in children and young people's lives to boost their skills, raise aspirations and help them fulfil their potential."

Welcome



Chief
Superintendent
Allan Doherty

Airedale and
North Bradford



Chief
Superintendent
Alison Rose

Bradford South

THE summer brings lots of galas and parades and is a fantastic opportunity to meet our local communities and talk to them to ensure we are delivering what they want. Every NPT officer will attend his/her local events to make sure this happens. We are also planning a new initiative for joint community and police patrols. We want people to come on patrol with us and help us understand their local communities and build small teams of volunteers to make sure local priorities are identified and addressed. We want to deliver on all the aspects of the Policing Pledge and make a real difference.

There have been significant crime reductions in Bradford, achieved by working with local people who have come forward with information. Please continue to support us in this way.

We have worked hard to ensure that we put the citizen at the heart of everything we do and early indications are that you are more confident in your local police and more satisfied in what we have done to solve your problems. We are determined to bring criminals to justice and our Integrated Offender Management processes are working with our financial team to seize the assets of those living off the proceeds of crime. Your information will help us to seize more.

Please note the contact numbers of your Neighbourhood Policing Teams. You now have a real opportunity to influence the way we deliver our services.

What's going on in your neighbourhood? Punch in your postcode to find out at www.wypnpt.org

'YOU SAID'

'WE DID'

Reining in criminals

BRADFORD officers launched an operation after receiving concerns about criminals using horses to commit crime. Police, with Bradford City Council, Environment Agency, Incommunities, Streets Ahead and DEFRA held a day of action to protect the animals and rein in criminals. Police issued three warnings, found 15 horses and gained intelligence on possible suspects. Sightings were reported to the Eccleshill Neighbourhood Policing Team (NPT). Horse drawn carts are believed to have been used in burglaries and in the theft of metal and its sale to scrap yards.

Sergeant Louise Gibson said: "As an NPT, we listen to our residents and launched this in response to their concerns. I hope this demonstrates that we are continuing to listen."

Winning the drugs war

THEY have taken drugs worth £3.6m off Bradford streets in the past year, seized over £1.1m in cash, arrested 400 people and seen the number of cannabis farms in the city plummet - and it's all thanks to you.

Bradford District Drugs Team relies heavily on information from the public for covert operations and raids on premises suspected of being used in illegal drug activity. Detective Inspector Neil Benstead, who leads the team, said: "We are committed to driving drug dealers out of the area and out of business. By removing these dealers, we are removing negative role models from the community and taking their assets." Anyone with concerns about drug dealing should call Crimestoppers on 0800 555111.

'People are more comfortable speaking to someone local'

RURAL residents in Bradford have given the thumbs-up to a service to put policing in their heart of their communities.

The police and local authority initiative has set up contact points - a one-stop shop for residents to talk to police officers or get information about council services.

One at the former Haworth police station means officers start and finish their shifts there, allowing them to spend more time in the community, patrol outside schools at opening and closing times and make themselves available for residents in Haworth, Oakworth, Oxenhope and Stanbury.

It was launched in response to feedback and is one of a growing number in the Airedale and North Bradford area which helps officers maintain a closer relationship with residents.



Kathleen Wright, a volunteer at the Oakworth Contact Point, said: "People just feel more comfortable speaking to someone local," she said. "If we see somebody who is nervous, we can sit them down with a cup of tea and that breaks the ice so they can relax." Kathleen said feedback showed the system was working.

"People stop you in the street and say 'you know, I did get a phone call,'" she added. Hilary Healey, contact point co-ordinator, said the contact points were supported by Keighley Town Council and helped with a range of issues. "Recently, we were able to provide sash jammers for residents to protect UPVC doors

and windows, so that is another service that we can offer," she added.

Superintendent Gary Baker of Airedale and North Bradford Police, said contact points showed how police were making their services local.

He said: "Contact points are at the core of our pledge to engage more with our communities."

"Providing such regular opportunities for our officers to meet our local residents and business communities, and assisted by committed volunteers, we are able to listen to their concerns."

"It is also a good way to provide updates on progress."

The Haworth contact point is open Tuesdays between 12 and 2pm, Wednesdays 12-4pm, Thursdays 1-3pm, Fridays 12-4pm and Saturdays 10am-noon.

School gives top marks to diversity classes

PUPILS at St Matthew's Primary School in Bradford learned about diversity in a project to understand different cultures.

Culture Kids is a joint project between West Yorkshire Police and Bradford Cares, the employee volunteering initiative of Business in the Community.

The children learned about what diversity is, how it affects their community and how they can help. They also looked at scenarios where people could be treated badly and how this could be changed.

Bradford South Safer Schools Partnership Officer PC Fiz Ahmed (pictured) said: "I hope Culture Kids will help young people to accept different backgrounds while respecting the difficulties some may face in their own neighbourhoods." Liz Needleman, Regional Director of Business in the Community, said: "This initiative shows how businesses and the public sector can have a real impact on community cohesion." Susan Topham, deputy headteacher, said: "We are grateful that our children are taking part in Culture Kids. We're sure they will get lots from it."



Bradford South Safer Schools Partnership Officer PC Fiz Ahmed teaches children at St Matthew's Primary School about diversity

'Training helped me to become an interpreter'

A NEWLY-TRAINED interpreter has praised West Yorkshire Police for helping her with her training. Malgortzata Kurzawa-Zegota signed up to be an interpreter when the Force decided to recruit more translators after it found that some languages were not being covered. Malgortzata, who has now been accepted on to the National Register of Public Service Interpreters for Polish Language, was recruited through links with various groups, partner agencies and networks of people which supports newcomers to the district from overseas. Applicants were trained by West Yorkshire Police and then entered for a nationally-recognised examination in London.

As well as translation, the students learned policing skills to understand what happens when

someone is interviewed as a suspect, witness or victim.

Malgortzata said: "I had always been interested in police work, which has a great impact on all of the community."

"Training sessions were prepared in such a professional manner that our interpreting knowledge was growing rapidly, and weekly meetings at the police station became part of our life."

"I am so excited and I hope that my commitment will help me to perform the best possible job."

Project co-ordinator Annaliese Oldham said: "This scheme enabled West Yorkshire Police to work with a very diverse section of our community and gain their confidence while tackling the problem of obtaining local interpreters."

Your Annual Report



Summer 2009 The West Yorkshire Police Annual Report for the People of West Yorkshire www.westyorkshire.police.uk

Working with you to make a real difference

YOUR Neighbourhood Policing Teams (NPTs) are helping more people in West Yorkshire to become more confident about us.

The Force's 47 NPTs are now working with local residents and keeping them updated at local PACT (Police and Communities Together) meetings. At these meetings, officers will listen to your local concerns and agree with you what they will do about them. Your Neighbourhood officers are there to respond to your needs and your concerns. Since the increase in the number of NPTs last March, the number of people who said they were 'confident' has risen to more than 40 per cent - one of the highest levels in the country, and 83 per cent of those who had been in touch with the police said they were 'satisfied' with the service they received, making a real difference.

Is it working? In Wakefield, the 'Rural' NPT worked with the local housing department to deal with a problem tenant in a block of flats and tackle other problems in the area. Their actions led to a member of the community (pictured below) praising the efforts of Inspector Helen Brear and her team.



Welcome

**Chief Constable
Sir Norman Bettison**

IN this issue of Your Police, you will read about the work we have been doing over the past year to protect you and your families from crime. You will see that overall, crime is going down, but I know that sometimes if you or your neighbours have been the victim of a theft or anti-social behaviour, it might not feel like it. But actually there have been 3,000 fewer victims of crime in our county this year.

How have we done this? By putting more officers out on patrol into the areas where you live - we hope you are beginning to notice a difference.

We've asked what you think so far. People say they feel more confident and satisfied with the work of the Force. This is a step in the right direction. I know some of you don't see your local police as often as you'd like and we will work to improve on this.

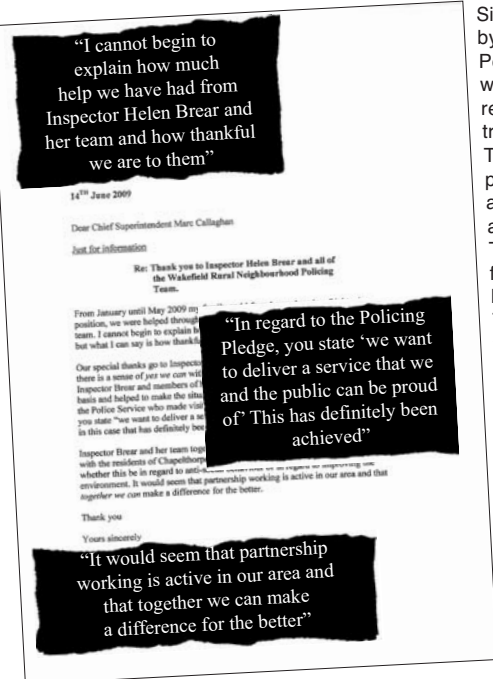
You have also told us you want to receive a better service when you need to contact us, that is one of our main priorities this year.

In this edition, you will read about the 'Policing Pledge'. This makes us more accountable to you and gives you a say in what you want the police to do in your area.

We often use the phrase 'partnership' and it may sound like we are asking someone else to do our job - we are not. But issues affecting communities cannot always be dealt with by the police alone. We need to work closely with councils and other agencies, but most of all you - the public.

There are Police and Communities Together (PACT) meetings held regularly in your area. Details will be published locally, or if you use the internet, on your local Neighbourhood Police website. Use your postcode to find out where they are. We need you to tell us what concerns you in your area.

My officers and staff are ready to listen. We will tell you what we are doing about your issues and update you each time we meet. This is real partnership because it's local and will make a difference. We look forward to working with you to provide an even better police service in the year ahead.



Similar actions were taken in Leeds by the Rothwell Neighbourhood Policing Team, who, by working with the local authority and residents, were able to evict the troublesome tenants.

The good work came after calls to police from concerned residents about anti-social behaviour at the address. The team gathered evidence and found that some had suffered harassment and intimidation.

The court agreed a closure notice thanks to several local people who stood up and gave evidence. There is evidence of communities standing together across the Force, in different ways.

Officers in Bradford are spending more time in their communities, organising days of action with other local agencies. Officers from the Worth Valley NPT now start and finish work in the village, to give them more

time in Haworth, Oakworth, Oxenhope and Stanbury.

This was set up after residents said they wanted to see their local officers more often. The team has been able to patrol at schools at opening and closing times and deal with local concerns.

In Calderdale, the Lower Valley NPT has been holding fortnightly meetings with other agencies, such as the Street Wardens and West Yorkshire Fire and Rescue Service, to discuss crime problems and identify 'hotspots'.

Other NPTs have been working with schools to reduce anti-social behaviour.

In Wakefield, Pontefract and Knottingley NPT has set up PACT meetings for young people at local schools, and in Kirklees, pioneering work with pupils is spearheading the fight against hate crime.

We have recruited young people from across the district to get together to discuss hate crime cases and how they have been dealt with by the police.

In the age of neighbourhood policing, there has never been a better time for you to help us make a difference to the quality of life in your area.

Making a serious impact in tackling serious crime

NEIGHBOURHOOD policing deals with the everyday crimes and issues that concern local people, but West Yorkshire Police also has a serious role to play in tackling serious crime.

The Force's Crime Division is just one of the specialist departments which works to catch criminals and put them before the courts.

During 2008-2009, Crime Division helped to:

- Charge 292 people with Class A drugs offences - an increase of nearly 30 per cent on the previous financial year.
- Recover drugs with an estimated street value of more than £25million.
- Obtain 211 Confiscation Orders to the value of more than £3.5million.
- Recover 1,277 firearms
- Arrest 894 cross-border criminals - an increase of nearly 40 per cent on the previous financial year.
- Charge 38 people with money laundering offences - an increase of more than 80 per cent on the previous financial year.

The Crime Division's specialist Economic Crime Unit even used a

scouting text book to crack a major crime.

In May, twelve people were sentenced at Nottingham Crown Court to 25 years in prison after £1.2 million was stolen from banks.

The Judge commended the work of DC Chris Stephens, who used his knowledge from 40 years in scouting to break the codes used to hide account and personal details of customers.

In another case, three men were sentenced to more than 40 years in prison after they were found guilty of conspiring to import heroin into the UK and money laundering offences.

The men used the postal system to import heroin from Pakistan and used money service bureaux to launder the proceeds, worth £1.2m. Drugs were concealed inside parcels of clothes and delivered to selected addresses in the Bradford area.

The results send a clear message that the police will stop serious crime. Criminals should know that we're never far behind, and in many cases, we are one step ahead of them.



What happens when you call 999?

WHAT happens when you call 999 and ask for the Police? The Force's

Communications Division handles all telephone contact between the public and police as well as sending

officers to reports of crime and other incidents around the clock.

Your call will be picked up by the Force Call Bureau at Headquarters in Wakefield, which handles 999 calls, as well as non-emergency calls that might have gone through to the Force switchboard.

The operator will ask what has happened and take a note of your name and other details, this may take time, but it is important to get as much information from you as they can at this stage.

The operator will then contact one of the Force's Area Dispatch Centres nearest to you. The Dispatch Centre team deals with follow-up

calls from the public waiting for officers to arrive and updates from officers

out on the streets, as well as dealing with calls during

special operations or serious incidents.

The same route is followed for a non-emergency call, and an appropriate response is agreed with you. Your information will be passed to the Contact Management Unit, who will inform your Neighbourhood Policing Team.

Last year, the Communications Division answered more than three million calls - 375,000 emergency calls in an average of 3.9 seconds and nearly 400,000 were answered within

our 10 second target. Our target is that 90 per cent of non-emergency calls must be answered in less than 30-40 seconds. But

remember that 999 should be dialled in

emergencies only. For non emergencies, call the West Yorkshire Police Switchboard on 0845 60 60 60 6.

"He was really nice and polite. They did a smashing job. It was all done quickly, no problem at all."

"They dealt with my problem quickly and efficiently. They knew what they were talking about and responded really fast."

"Excellent service. The burglar was actually in the house when I called 999. The call taker actually calmed me down and he was brilliant!"



What does The Policing Pledge mean for you?

WEST Yorkshire Police introduced the Policing Pledge in February, but what does that mean for you?

The pledge is 10 points which lists the standard of service you can expect from the Force.

Here is a brief summary of what you can expect, should you need to contact us.

To see the pledge in full, visit www.westyorkshire.police.uk



- Your Neighbourhood Policing Team (NPT) will be visible and on your patch when most needed.
- Your NPT will spend most of its time working in your neighbourhood, tackling your priorities.
- Your NPT will answer every message it receives within 24 hours and, where necessary, will provide a more detailed response as soon as it can.



- If you are calling about an agreed neighbourhood priority and attendance is required, we aim to be with you within 60 minutes.
- Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with you and within 48 hours of your call.



- We will give you monthly updates on what we are doing about local crime and policing issues.
- If you have been a victim of crime, we will agree with you how often you would like to be kept informed of progress. You have the right to be kept informed at least every month, for as long as is reasonable.

Your one-stop shop for policing and partnership news

From Bowling and Barkerend to Manningham and Toller, from Bingley and Keighley to Craven and Wharfedale...and everything in between!

It's now easier than ever to find local policing and partnership updates thanks to a new experimental iPortal web page launched by West Yorkshire Police.

"The iPortal is a one-stop-shop designed to find localised police news and information from existing websites – and deliver these to you via a fast postcode search," explained Web Communications Manager Patrick Brooke.

"Similar to the BBC homepage, iPortal enables users to customise their page by selecting information windows (widgets) and deciding how you would like them displayed on your page."

You can choose to display news releases or events from your local police Division, contact information as well as Policing Priorities from your Neighbourhood Police

Team, plus the latest Caught on Camera CCTV appeals for your area. There is even a local weather feed.

Patrick added: "We hope the public will help us test the page and send in comments via an email link to help us improve it."

iPortal takes information from police websites, such as the main West Yorkshire Police website (www.westyorkshire.police.uk) and the Neighbourhood Policing Team website at www.wypnpt.org.

More widgets are planned, including ones with news from local partners and agencies. Viewers in some areas can already use a widget with local council updates.

Visit <http://iportal.westyorkshire.police.uk/>
**Subscribe for regular police updates from your local Neighbourhood Policing Team and find out about local issues. You can also receive news releases and police staff job vacancies via email too.*

More details on the NPT website at www.wypnpt.org.



Crime Prevention

Reduce the risk of summertime crime

WARMER weather and lighter nights traditionally signal an increase in sneak-in thefts, and neighbourhood policing teams will be stepping up patrols to post crime prevention leaflets.

Detective Inspector Duncan Macnay, the Force's crime reduction officer, said: "People are more relaxed about security when they are at home.

"But while they are in the back garden or asleep, their property is particularly vulnerable.

"It is essential that easy points of access like front doors remain locked, particularly while relaxing or gardening at the rear of the house.

"At night, lock all ground floor doors and windows and consider other vulnerable points."

And to nip garden thefts in the bud this summer, householders can take these steps to make their sheds secure;

- Check the fabric of a shed to make sure it is secure and free from decay.
- Consider installing a strong grille or heavy wire mesh around windows to increase security

- Fit a quality lock, such as a closed shackle padlock and bolt the fittings to the door, with a steel panel fitted on the inside of the door.
- Fit an energy efficient dusk to dawn light to deter thieves.

- Postcode items that you store in the shed and keep a record of serial numbers.

- Mark property using a permanent marker or paint.
- Make sure your shed is always locked when left unattended and that garden tools are put away safely.
- Use a heavy duty chain to secure valuable items to make sure they are protected, even if somebody does break in.

DI Macnay added: "Items in your shed can cost hundreds of pounds, so it is important you protect it."

Your Policing Summary



West Yorkshire Police Authority

Working with you ... to improve local policing

Looking back on 2008-09

WEST Yorkshire Police Authority is an independent body responsible for ensuring West Yorkshire Police delivers an efficient and effective police service.

It is made up of 17 local people who work on your behalf, supported by a small team of staff. Nine are councillors from the five local councils. The other eight are local people just like you who applied to join the Police Authority. The Authority makes sure that the Force is accountable to the people of West Yorkshire and actively gives you a chance to have a say in how you are policed.

Our Policing Plan for 2008/09 contained targets for West Yorkshire Police about five priority areas of policing activity.

- reducing crime and offending;
- tackling anti-social behaviour and creating stronger and more cohesive communities;
- increasing public confidence and improving satisfaction;
- strengthening "protective services" and reducing risk to the public and vulnerable groups; and
- strengthening management of the Force.

'Protective services' include counter-terrorism and extremism, serious organised crime, civil contingencies and emergency planning, critical incident management, major crime (requiring the appointment of a senior investigating officer), public order, policing which crosses the



Members of West Yorkshire Police Authority, with Chair Councillor Mark Burns-Williamson (far right)

boundaries between police forces in the Region (such as some serious organised crime and roads policing) and protecting vulnerable people.

We put a smaller number of targets in The Policing Plan for 2008 to 2011 than in previous years. These were supported by delivery targets. The Authority's Annual Report contains more details about these and you can find more detail about the delivery targets in the quarterly reports to the Authority's Strategic Planning and Performance Committee. Both can be found on our website (www.wypa.org)

Recorded crime continued to fall throughout 2008/09. Figures reported to the Police Authority show a 4.8 per cent reduction over the figures recorded in 2007/08.

The total number of crimes recorded in 2008/09 was 217,228, nearly 11,000 down on the previous year's total.

All but two targets in the Policing Plan were achieved:

- **Robbery** - reduced by nearly 2% to 2,989 (159 fewer crimes)
- **Theft from Vehicle** - reduced by 1.5% to 20,341 (300 fewer crimes)
- **Theft of Vehicle** - reduced by nearly 3% to 8,185 (244 fewer crimes)
- **Serious Violent Crime** - reduced by nearly 6% to 1582 (100 fewer crimes)
- **Overall detection rate** - increased by 1.7% to 26%
- **Percentage of residents in West Yorkshire who say the police do an excellent or good**

BRADFORD



WEST YORKSHIRE



job in their local area – increased by over 4% to 41.8%

- **Percentage of residents in West Yorkshire who say anti-social behaviour in their area has increased** – reduced by 20% to 18.7%
- **Percentage of residents in West Yorkshire who agree their**

local area is a place where people from different communities get on well together – increased by 2% to 56.5%

- **Victim satisfaction** – increased by nearly 2% to 83.3%
- **Maintain or increase the number of the workforce in public facing roles at 5,863** – achieved 5,994

Two targets were not met:

- **House burglaries** - increased by nearly 12% to 20,800 (2,200 more crimes)
- **Road collisions involving death or serious injury** – increased by 4% to 994 (39 more incidents)

Robbery, house burglary and theft of and from vehicles are combined in a single target (acquisitive crime) in the Policing Plan. The results have been shown for each crime type above to make it clear that burglary is the only area of underperformance.

Since 2007/08, the four police authorities and forces in the Yorkshire and the Humber have been working together to strengthen their ability to deal with protective services. A Regional Roads Policing Team was also launched last autumn.

Better browsing for everyone

MORE people are relying on the Internet and technology to help them access information, particularly about public services.

People with disabilities can be even more reliant on these means of communication and so more public bodies are trying to make sure they provide information in this way. In partnership with Browsealoud, West Yorkshire Police Authority has joined the growing number of public and private bodies which have made their websites more accessible.

Visitors to the website will now find the information is not only displayed in words and images, but it can also be read aloud. Just click on the download icon

(pictured) for the FREE software and then it will be possible to listen to content from web pages, documents and even Adobe Acrobat files.

The Chair of the Authority's Equality and Diversity Committee, Roger Grasby, said: "Although some people with severe visual impairments or dyslexia may have more specialised software, Browsealoud will open up the website to a wider audience.

"As well as those with mild visual impairments, there will be people who cannot read English well and people who take information in better by listening rather than reading."

The Browsealoud software is very easy to install and you can



adapt it to suit your needs, including choosing male or female voices, varying the speed of the reading and choosing whether to have text or the made

bigger as the words are spoken (see picture). For more information, visit www.wypa.org and click on the Get textHELP Browsealoud logo.

Our priorities for the year ahead

Public confidence and satisfaction

You Said:

Police response has become more important to more of you during 2008. You want a consistent and reliable response to emergency and non-emergency calls. People regularly raise the need for better communication between them and the police.

Police visibility is an issue for those of you living in suburbs and rural areas.

The Policing Plan target for 2009/10:

1. Increase the proportion of residents who say the police are doing an excellent or good job from 41.8 per cent to 42.9 per cent.
2. Increase the overall satisfaction of service users from 83.3 per cent to 84.3 per cent.
3. Reduce the satisfaction gap between white and minority ethnic victims of crime from 7.1 per cent to 6.1 per cent.
4. Increase the proportion of residents who agree that their local area is a place where people from different communities get on well together from 56.5 per cent to 57.5 per cent.
5. Maintain or increase the number of the workforce in public facing roles.

What will be done to meet the target in the Policing Plan:

The Policing Pledge has been implemented in all 47 Neighbourhood Policing Teams across West Yorkshire, setting out the standards you can expect from your local police. Internal performance monitoring and training will be used to identify and address areas for improvement. The Chief Constable has given Neighbourhood Policing Teams the freedom to deliver a policing service that best meets your needs and find creative and innovative solutions to local problems in partnership with you.

Violent Crime

You Said:

Media coverage of gun and knife crime has made you more aware of violent crime and makes you feel less safe. Violent crime is linked to drugs, alcohol and gangs which you are also worried about. Violent crime is one of your top four policing priorities.

The Policing Plan target for 2009/10:

1. Reduce the number of assaults resulting in injury by 2 per cent from 16,621 to 16,289.
2. Reduce the number of serious violent crimes by 2 per cent from 1,582 to 1,550.
3. Increase the proportion of detections for domestic violence from 51.1 per cent to 53 per cent.

What will be done to meet the target in the Policing Plan:

The police will engage with young people earlier to stop low level problems escalating. Use of knife arches in public places. Work with partners to ensure that the range of methods and police powers to tackle alcohol related crime are used more effectively. Work with partners to protect children and vulnerable adults from serious violent crime.

Other priorities

The Policing Plan contains more detail about the remainder of the priorities, including the targets for 2009/10 and what West Yorkshire Police will do to achieve these. The Plan can be found on our website (www.wypa.org) or we will send you a hard copy if you ask for one.

The other priorities in the Policing Plan are:

Providing a better service

- Reduce the abandonment rate of non-emergency calls

Stopping the people who commit most of our crime from re-offending

- Reduce the re-offending rate of priority offenders

Getting money back from criminals

- Increase the volume and value of confiscation orders

Working smarter and saving money

- Deliver 10 per cent efficiency and productivity gains by 2010/11
- Reduce the proportion of working hours to lost sickness

The police force has a similar make up to the population of West Yorkshire

- Increase the proportion of the workforce from minority ethnic backgrounds

If you have any comments or questions about the policing priorities, please contact the Police Authority on 01924 294000, e-mail ed@wypa.pnn.police.uk, or write to us at Ploughland House, 62 George Street, Wakefield, WF1 1DL.

As in previous years, the Policing Plan for 2009 to 2012 contains targets related to the five priority areas of policing activity:

- reducing crime and offending;
- tackling anti-social behaviour and creating stronger and more cohesive communities;
- increasing public confidence and improving satisfaction;
- strengthening protective services (see previous page for an explanation of what these are) and reducing risk to the public and vulnerable groups; and strengthening management of the Force.
- setting our targets to make sure they reflect areas of local and national importance or where performance improvement is most needed.

We Asked

During 2008, the Police Authority consulted with residents about their policing priorities using different

methods. These included: a postal public perception survey; public events; visits to schools; and talking to people in shopping centres and at the Bradford Mela.

You Said

You gave us very clear feedback about how you are policed and where you wanted to see improvements.

We Acted

We took what you had told us into meetings with the Force and made sure that your priorities were included in the Policing Plan for 2009 to 2012. Half of the targets in the Policing Plan directly relate to what you told us. They broadly fall into four topic areas – public confidence and satisfaction, acquisitive crime, violent crime and anti-social behaviour.

You Will See

A summary of some of the things the police intend to do to tackle your priorities are displayed here.

ASB (Anti-social behaviour)

You Said:

ASB is your top policing priority. ASB impacts on you more than other crime and disorder issues. Specific problems include gangs of young people which make you feel unsafe, criminal damage and people riding off-road motorcycles where they shouldn't.

The Policing Plan target for 2009/10:

1. To reduce the proportion of residents who say that ASB has increased in their local area from 18.7 per cent to 17.8 per cent.
2. To increase the proportion of residents who agree that the police and local council are dealing with the ASB and crime issues that matter in their area from 44 per cent to 49 per cent.

What will be done to meet the target in the Policing Plan:

Neighbourhood Policing Teams will work with you and other partners to tackle specific local ASB issues. As part of the Policing Pledge, the police will respond within 60 minutes to your calls about ASB issues identified as local priorities. Work with partners to ensure that the range of methods and police powers to tackle ASB are used more effectively. Work with partners to try and help people at risk from committing crime and acts of ASB. Make full use of Safer Schools Partnerships, which have had an impact on crime and ASB in and around schools.

Acquisitive Crime (house burglary, robbery and vehicle crime)

You Said:

More of you completing our public perception survey say that property crime is a problem in your local area. Property crime makes you feel less safe.

The Policing Plan target for 2009/10:

Reduce the level of acquisitive crime by 2.7 per cent from 52,365 to 50,964.

What will be done to meet the target in the Policing Plan:

Neighbourhood Policing Teams will work with you and other partners to tackle specific local issues. Training of officers to improve standards of investigation. More sharing of successful tactics across the Force area. Specific intensive police operations to tackle these crime types.

How can I contact West Yorkshire Police?

You can contact the police any time by calling:
 ■ **999** in an emergency where there is a danger to life or a crime in progress
 ■ **08456 06 06 06** for non-emergencies

AIREDALE & NORTH BRADFORD DIVISION
 Divisional Commander – Chief Superintendent Allan Doherty

Keighley
 Airedale House
 Royd Ings Avenue
 Keighley
 BD21 4BY
 Full disabled access

Ilkley
 Riddings Road
 Ilkley
 LS29 9LU
 No disabled access

Bradford (Javelin House)
 Javelin Close

Eccleshill
 BD10 8SD
 Full disabled access

Shipley
 Manor Road
 Shipley
 BD18 3RJ

BRADFORD SOUTH DIVISION
 Divisional Commander – Chief Superintendent Alison Rose
 Bradford Divisional Headquarters

Trafalgar House
 Nelson Street
 Bradford
 BD5 0EW
 Full disabled access

Lawcroft House Police Station
 Lilycroft Road
 Heaton
 Bradford
 BD9 5AF

For more information on your NPTs, please visit: www.wypnpt.org



How can I contact my local Neighbourhood Policing Team?



Keighley – NPT2
 Areas covered: Keighley Central, Keighley East and Keighley West.
 Team Supervisor: Inspector Wayne Horner
 Contact: 01535 617119
 E-mail: hanpt2@westyorkshire.pnn.police.uk



Wharfedale & Craven – NPT1
 Areas covered: Craven, Ilkley and Wharfedale.
 Team Supervisor: Inspector Susan Sanderson
 Contact: 01274 475301
 E-mail: hanpt1@westyorkshire.pnn.police.uk



Shipley – NPT4
 Areas covered: Baildon, Shipley, Windhill and Wrose.
 Team Supervisor: Inspector John Tatham
 Contact: 01274 537454
 E-mail: hanpt4@westyorkshire.pnn.police.uk



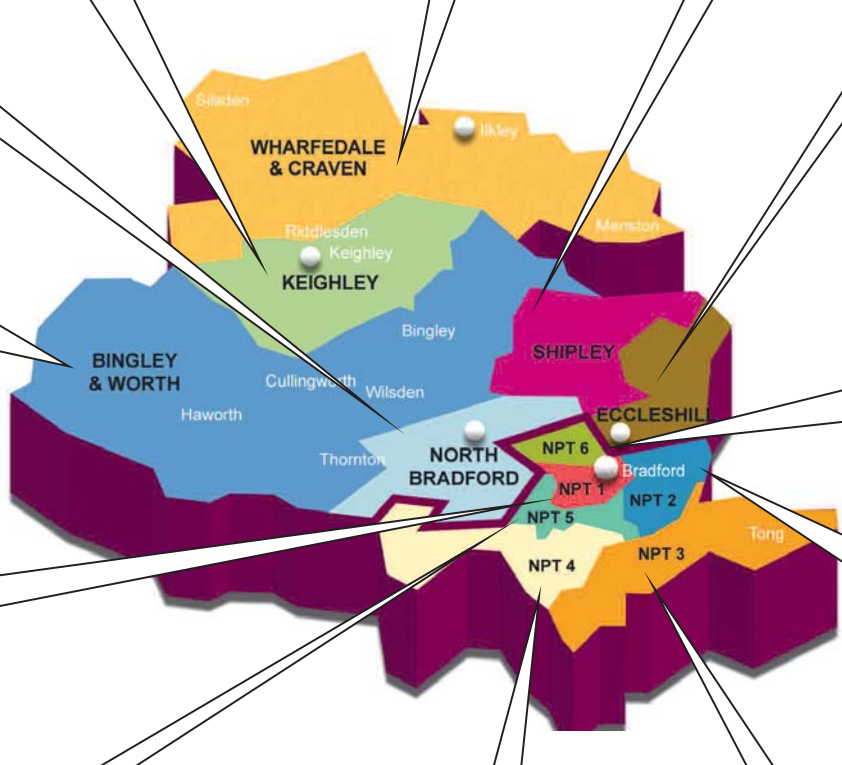
North Bradford – NPT6
 Areas covered: Clayton & Fairweather Green, Heaton & Frizinghall and Thornton & Allerton.
 Team Supervisor: Inspector Steve Greenbank
 Contact: 01274 537311
 E-mail: hanpt6@westyorkshire.pnn.police.uk



Bingley & Worth – NPT3
 Areas covered: Bingley, Bingley Rural and Worth.
 Team Supervisor: Inspector Andy Croasdale
 Contact: 01274 475331
 E-mail: hanpt3@westyorkshire.pnn.police.uk



City – NPT1
 (Based at Trafalgar House Police Station)
 Areas covered: University, City Centre and Horton Grange.
 Team Supervisor: Inspector Kevin Pickles
 Contact: 01274 376625
 E-mail: ganpt1@westyorkshire.pnn.police.uk
 Text: 07950 080248 then **NPT1**




Eccleshill – NPT5
 Areas covered: Bolton, Undercliffe, Eccleshill & Idle, Thackley.
 Team Supervisor: Inspector Pete Tuff
 Contact: 01274 376168
 Email: hanpt5@westyorkshire.pnn.police.uk



Manningham & Toller – NPT6
 (Based at Trafalgar House Police Station)
 Areas covered: Daisy Hill, Girlington and Manningham.
 Team Supervisor: Inspector Kashmir Singh
 Contact: 01274 376625
 E-mail: ganpt6@westyorkshire.pnn.police.uk
 Text: 07950 080248 then **NPT6**



Bowling, Barkerend & Bradford Moor – NPT2
 (Based at Trafalgar House Police Station)
 Areas covered: Barkerend, Bradford Moor, East Bowling, Laisterdyke and Leeds Road.
 Team Supervisor: Inspector Tim Done
 Contact: 01274 376625
 E-mail: ganpt2@westyorkshire.pnn.police.uk
 Text: 07950 080248 then **NPT2**



Great Horton & Little Horton – NPT5
 (Based at Trafalgar House Police Station)
 Areas covered: Great Horton, Lidget Green, Little Horton, Scholemoor & Trident, West Bowling and Marshfields.
 Team Supervisor: Inspector Darren Minton
 Contact: 01274 376625
 E-mail: ganpt5@westyorkshire.pnn.police.uk
 Text: 07950 080248 then **NPT5**



Queensbury, Royds & Wibsey – NPT4
 (Based at Trafalgar House Police Station)
 Areas covered: Buttershaw, Woodside, Clayton Heights, Queensbury, Royds and Wibsey.
 Team Supervisor: Inspector Melanie Jones
 Contact: 01274 376625
 E-mail: ganpt4@westyorkshire.pnn.police.uk
 Text: 07950 080248 then **NPT4**



Tong & Wyke – NPT3
 (Based at Trafalgar House Police Station)
 Areas covered: Bierley, Holme Wood, Low Moor, Wyke, Oakenshaw, Tong and Tong Village.
 Team Supervisor: Inspector Osman Khan
 Contact: 01274 376625
 E-mail: ganpt3@westyorkshire.pnn.police.uk
 Text: 07950 080248 then **NPT3**

Please tell us how you received your copy of Your Police. Your Police can be downloaded and printed in pdf format at www.westyorkshire.police.uk by selecting 'Reports' then 'Your Police'

Have you received the correct edition? If you have received the wrong regional edition, please call 01924 292218 or email your.police@westyorkshire.pnn.police.uk and we will send you the regional version you require for either Bradford, Calderdale, Kirklees, Leeds or Wakefield. Your Police is printed for West Yorkshire Police by Cumbrian Newsprint, Phoenix Road, Barrow LA14 2UG. This newspaper is produced from sustainable resources and is the product of managed forests.