

Your Police in Leeds

Summer 2009

Making a difference locally

www.westyorkshire.police.uk

Inside Your Police



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Public praise for arrest operation



David Alexander: "It was very difficult to get about without my car and it's such a relief to get it back"

William Rachman: "I want to thank the police for all their hard work getting my car back"

Jeanette Seach: "It's amazing that I've got my laptop back. I was sure I would never get it back"

MEMBERS of the public have been praising police in Leeds after they were reunited with their items, following a huge operation which recovered more than £1m of assets.

Operation Greenhill 2 involved officers from the three Leeds divisions along with the Force's Organised Crime Group and Operations Support Division. It is the largest operation of its kind in West Yorkshire Police's history.

Following months of investigations, using information from the local community, officers embarked on ten days of arresting suspects for offences including burglary, handling stolen goods, supplying class A drugs, and firearms offences. Of the 120 people arrested, 113 were charged.

More than 75 vehicles worth

more than £1,000,000 and tens of thousands of pounds worth of valuables were recovered along with four firearms, five replicas, class A drugs and cash. The total value of assets recovered was £1.25million.

Chief Superintendent Ian Whitehouse, the district's lead officer on burglary, said: "The nature and scale of this operation demonstrates our ongoing commitment to targeting criminals who think they can get away with preying on hard-working, law-abiding people.

"I said that we would come down hard on those intent on committing burglary and causing misery to people's lives and this is a continuation of our relentless effort.

"Alongside the loss of possessions, which people have worked hard to own,

burglary leaves people traumatised because their homes have been invaded, often in the middle of the night while they and their families are asleep.

"This landmark operation builds on the extra work we have doing across Leeds since last year to tackle burglary, and it should send out a clear message to those involved in burglary or the trade in stolen goods.

"We have worked very closely with Safer Leeds developing this and many other initiatives across the city to tackle burglary and there will be many more to follow."

Councillor Les Carter, executive board member responsible for community safety, and chair of Safer Leeds, said: "It's important that we continue to work together to make life as difficult as possible for burglars."

Welcome



Chief Superintendent Mark Millsom

City and Holbeck



Chief Superintendent Ian Whitehouse

North West Leeds



Chief Superintendent Gerry Broadbent

North East Leeds



A MAJOR operation has seen us strike a major blow against burglary, the trade in stolen goods and drugs across the Leeds district.

It is the biggest single attack we have mounted on these types of crimes in the Force's history and is certain to have left the city's criminal fraternity in a state of shock.

It has seen 120 people arrested and 113 of those charged with burglary, drugs and firearms offences.

It has seen more than £1 million worth of stolen goods recovered, drugs seized and deadly firearms taken off the streets and has also seen victims reunited with prized possessions they thought they would never see again.

It has been a real partnership effort involving local neighbourhood policing teams and specialist officers, Safer Leeds and other partner agencies.

We have significantly reduced burglary in recent years and this operation should demonstrate just how committed we are to taking prolific offenders off the streets and driving the number of burglaries down even further.

The public can help by listening to our crime prevention messages and keeping their homes secure while continuing to provide us with information that we can act on swiftly.

What's going on in your neighbourhood? Punch in your postcode to find out at www.wypnpt.org

'YOU SAID'

'WE DID'

Nuisance bikers are banished

OFFICERS across North West Leeds clamped down on off-road bikers after residents complained. Off-road bike officers and members of local Neighbourhood Policing Teams issued 11 warnings and advised riders that their bikes could be seized if they were caught again. Two machines were seized for being ridden without insurance, two people were reported for summons for traffic offences and two fixed penalty notices were issued. Chief Inspector Elizabeth Belton, who leads North West Leeds Neighbourhood Policing Teams, said: "We are firmly committed to tackling the issues that impact on people's quality of life in our communities, and the noise and anti-social behaviour caused by off-road bikes is something that people raise with us time and time again."

Problem pub has hours cut

CITY & HOLBECK officers helped to reduce a pub's opening hours after complaints from the public. They gave evidence at a hearing in front of Leeds City Council's Licensing Sub-Committee about The George in Great George Street. In April 2008, six illegal immigrants were arrested when a warrant was executed. The pub was also found to be breaking licensing regulations and failed a test purchase operation. Sergeant Rob Fullilove said: "Alcohol is often a key cause of anti-social behaviour and violence in our city, so it's important that our licensed premises are being run properly." The pub, which was previously open to 5.30am has now been ordered to cease trading at midnight.

Dispersal order drives out the troublemakers



ANTI-SOCIAL behaviour has been cut dramatically in an Armley community after it was made a 'no-go zone' for problem youths. Joint work by officers from the West Inner Neighbourhood Policing Team, Leeds City Council and community safety partnership Safer Leeds saw a dispersal order under the Anti-Social Behaviour Act 2003 come into force in the 'Cedars' area at the end of February. In the 12 months prior to the order, 79 incidents of anti-social

behaviour were recorded, 28 in March, April and May 2008. In March and April this year, with the dispersal order in place, just four incidents were reported. Youths have been excluded from the area temporarily eight times and 12 youths were taken home by officers for being on the streets after 9pm. There has also been a considerable drop in the number of deliberate fires. Inspector Mark Bownass, of the West Inner NPT, said: "These figures clearly illustrate the

impact the dispersal order is having. "The order has given officers an increased ability to focus on youth problems in the area as part of a long-term strategy that is helping to improve the quality of life for residents and local businesses." Neighbourhood policing officers are backing the Friday Night Project which is being held at Armley Sports & Leisure Centre each week to give young people the opportunity to use their free time constructively.

Positive use of criminals' cash

CASH seized from criminals is being used to reward young people who make a positive contribution locally. The Chapel Allerton Neighbourhood Policing Team is using money seized under the Proceeds of Crime Act to reward young people in North East Leeds who take part in local groups and organisations. The Positive Reward Programme was recently launched at the Herd Farm Activity Centre at Eccup in Leeds, where young people took part in activities and team building exercises with local police officers. Young people between 11 and 19 will earn rewards, including vouchers for free sporting and leisure activities, for taking part in local groups that help to develop community cohesion, build friendships and develop a sense of pride and independence among those taking part. Inspector Tony Reed, who leads the NPT, said: "This is an excellent way to benefit our local community."

Look out for drug farms

RESIDENTS are urged to look out for cannabis farms in their area this summer. In the last six months, the number of cannabis farms discovered by police has rocketed as a direct result of information from the public. And now officers are urging residents to keep the tip-offs coming. Inspector Damien Miller leads the Holbeck NPT, which has discovered more than 20 cannabis farms in the last six months – more than half following information from the public. Insp Miller said: "We've received some great information from the community about cannabis farms, and by closing them down we have been able to show local people how seriously we take their

concerns and will act on them." Tell-tale signs include closed curtains and blinds during lighter hours, windows permanently shut during warmer weather, and strong pungent smells. Other clues can be large amounts of soil, fertiliser, plant pots, cable, ducting and electrical transformers being taken into the address, and people visiting and leaving with large black bin bags. Earlier this year, the NPT found more than 500 cannabis plants when carrying out a warrant after learning that the electricity supply for the whole street had been tripped twice in the previous week. If you suspect there might be a cannabis farm in your area, contact your local NPT (details on the back page).

The Chief helps out with crime prevention scheme

CHIEF Constable Sir Norman Bettison was in Meanwood recently to take part in one of the largest crime prevention initiatives ever seen in the city. Sir Norman (pictured here with Meanwood resident Vasant Patel) was supporting officers from the North East Leeds Division as they visited more than 128,000 households in east Leeds and supplied each of them with a UV (ultra violet) security pen to mark valuable property and help prevent and reduce burglary. The scheme is part of the Policing Pledge, which aims to put local people in closer contact with their neighbourhood policing teams (NPTs) and show how local officers tackle issues raised by the communities they serve. Officers also handed out newsletters tailored to the area where they live with information on contacting their local NPT and recent news about local policing. The initiative, which has been jointly funded with crime reduction partnership Safer Leeds, is believed to be the first time in West Yorkshire that a police division has set out to equip all householders with property marking equipment to help combat burglary.



Your Annual Report



Summer 2009 The West Yorkshire Police Annual Report for the People of West Yorkshire www.westyorkshire.police.uk

Working with you to make a real difference

YOUR Neighbourhood Policing Teams (NPTs) are helping more people in West Yorkshire to become more confident about us.

The Force's 47 NPTs are now working with local residents and keeping them updated at local PACT (Police and Communities Together) meetings. At these meetings, officers will listen to your local concerns and agree with you what they will do about them. Your Neighbourhood officers are there to respond to your needs and your concerns. Since the increase in the number of NPTs last March, the number of people who said they were 'confident' has risen to more than 40 per cent - one of the highest levels in the country, and 83 per cent of those who had been in touch with the police said they were 'satisfied' with the service they received, making a real difference.

Is it working? In Wakefield, the 'Rural' NPT worked with the local housing department to deal with a problem tenant in a block of flats and tackle other problems in the area. Their actions led to a member of the community (pictured below) praising the efforts of Inspector Helen Brear and her team.



Welcome



**Chief Constable
Sir Norman Bettison**

IN this issue of Your Police, you will read about the work we have been doing over the past year to protect you and your families from crime. You will see that overall, crime is going down, but I know that sometimes if you or your neighbours have been the victim of a theft or anti-social behaviour, it might not feel like it. But actually there have been 3,000 fewer victims of crime in our county this year.

How have we done this? By putting more officers out on patrol into the areas where you live - we hope you are beginning to notice a difference.

We've asked what you think so far. People say they feel more confident and satisfied with the work of the Force. This is a step in the right direction. I know some of you don't see your local police as often as you'd like and we will work to improve on this.

You have also told us you want to receive a better service when you need to contact us, that is one of our main priorities this year.

In this edition, you will read about the 'Policing Pledge'. This makes us more accountable to you and gives you a say in what you want the police to do in your area.

We often use the phrase 'partnership' and it may sound like we are asking someone else to do our job - we are not. But issues affecting communities cannot always be dealt with by the police alone. We need to work closely with councils and other agencies, but most of all you - the public.

There are Police and Communities Together (PACT) meetings held regularly in your area. Details will be published locally, or if you use the internet, on your local Neighbourhood Police website. Use your postcode to find out where they are. We need you to tell us what concerns you in your area.

My officers and staff are ready to listen. We will tell you what we are doing about your issues and update you each time we meet. This is real partnership because it's local and will make a difference. We look forward to working with you to provide an even better police service in the year ahead.

"I cannot begin to explain how much help we have had from Inspector Helen Brear and her team and how thankful we are to them"

14th June 2009

Dear Chief Superintendent Marc Callaghan

Just for information

Re: Thank you to Inspector Helen Brear and all of the Wakefield Rural Neighbourhood Policing Team.

From January until May 2009 my name, I cannot begin to explain it but what I can say is how thankful

Our special thanks go to Inspector there is a sense of you we can with Inspector Brear and members of her team and helped to make the situation the Police Service who made visit you state "we want to deliver a service in this case that has definitely been

"In regard to the Policing Pledge, you state 'we want to deliver a service that we and the public can be proud of' This has definitely been achieved"

Inspector Brear and her team together with the residents of Chapthorpe whether this be in regard to anti-social behaviour or anything else that together we can make a difference for the better.

Thank you

Yours sincerely

"It would seem that partnership working is active in our area and that together we can make a difference for the better"

Similar actions were taken in Leeds by the Rothwell Neighbourhood Policing Team, who, by working with the local authority and residents, were able to evict the troublesome tenants.

The good work came after calls to police from concerned residents about anti-social behaviour at the address.

The team gathered evidence and found that some had suffered harassment and intimidation. The court agreed a closure notice thanks to several local people who stood up and gave evidence.

There is evidence of communities standing together across the Force, in different ways.

Officers in Bradford are spending more time in their communities, organising days of action with other local agencies. Officers from the Worth Valley NPT now start and finish work in the village, to give them more

time in Haworth, Oakworth, Oxenhope and Stanbury.

This was set up after residents said they wanted to see their local officers more often. The team has been able to patrol at schools at opening and closing times and deal with local concerns.

In Calderdale, the Lower Valley NPT has been holding fortnightly meetings with other agencies, such as the Street Wardens and West Yorkshire Fire and Rescue Service, to discuss crime problems and identify 'hotspots'.

Other NPTs have been working with schools to reduce anti-social behaviour.

In Wakefield, Pontefract and Knottingley NPT has set up PACT meetings for young people at local schools, and in Kirklees, pioneering work with pupils is spearheading the fight against hate crime.

We have recruited young people from across the district to get together to discuss hate crime cases and how they have been dealt with by the police.

In the age of neighbourhood policing, there has never been a better time for you to help us make a difference to the quality of life in your area.

Making a serious impact in tackling serious crime

NEIGHBOURHOOD policing deals with the everyday crimes and issues that concern local people, but West Yorkshire Police also has a serious role to play in tackling serious crime.

The Force's Crime Division is just one of the specialist departments which works to catch criminals and put them before the courts.

During 2008-2009, Crime Division helped to:

- Charge 292 people with Class A drugs offences - an increase of nearly 30 per cent on the previous financial year.
- Recover drugs with an estimated street value of more than £25million.
- Obtain 211 Confiscation Orders to the value of more than £3.5million.
- Recover 1,277 firearms
- Arrest 894 cross-border criminals - an increase of nearly 40 per cent on the previous financial year.
- Charge 38 people with money laundering offences - an increase of more than 80 per cent on the previous financial year.

The Crime Division's specialist Economic Crime Unit even used a

scouting text book to crack a major crime.

In May, twelve people were sentenced at Nottingham Crown Court to 25 years in prison after £1.2 million was stolen from banks.

The Judge commended the work of DC Chris Stephens, who used his knowledge from 40 years in scouting to break the codes used to hide account and personal details of customers.

In another case, three men were sentenced to more than 40 years in prison after they were found guilty of conspiring to import heroin into the UK and money laundering offences.

The men used the postal system to import heroin from Pakistan and used money service bureaux to launder the proceeds, worth £1.2m. Drugs were concealed inside parcels of clothes and delivered to selected addresses in the Bradford area.

The results send a clear message that the police will stop serious crime. Criminals should know that we're never far behind, and in many cases, we are one step ahead of them.



Officers found packets of heroin inside the clothes

What happens when you call 999?

WHAT happens when you call 999 and ask for the Police?

The Force's Communications Division handles all telephone contact between the public and police as well as sending officers to reports of crime and other incidents around the clock.

Your call will be picked up by the Force Call Bureau at Headquarters in Wakefield, which handles 999 calls, as well as non-emergency calls that might have gone through to the Force switchboard. The operator will ask what has happened and take a note of your name and other details, this may take time, but it is important to get as much information from you as they can at this stage.

The operator will then contact one of the Force's Area Dispatch Centres nearest to you. The Dispatch Centre team deals with follow-up

calls from the public waiting for officers to arrive and updates from officers

out on the streets, as well as dealing with calls during

special operations or serious incidents.

The same route is followed for a non-emergency call, and an appropriate response is agreed with you. Your information will be passed to the Contact Management Unit, who will inform your Neighbourhood Policing Team.

Last year, the Communications Division answered more than three million calls - 375,000 emergency calls in an average of 3.9 seconds and nearly 400,000 were answered within

our 10 second target. Our target is that 90 per cent of non-emergency calls must be answered in less than 30-40 seconds. B u t

remember that 999 should be dialled in

emergencies only.

For non emergencies, call the West Yorkshire Police Switchboard on 0845 60 60 60 6.

"He was really nice and polite. They did a smashing job. It was all done quickly, no problem at all."

"They dealt with my problem quickly and efficiently. They knew what they were talking about and responded really fast."

"Excellent service. The burglar was actually in the house when I called 999. The call taker actually calmed me down and he was brilliant!"



What does The Policing Pledge mean for you?

WEST Yorkshire Police introduced the Policing Pledge in February, but what does that mean for you?

The pledge is 10 points which lists the standard of service you can expect from the Force.

Here is a brief summary of what you can expect, should you need to contact us.

To see the pledge in full, visit www.westyorkshire.police.uk



- Your Neighbourhood Policing Team (NPT) will be visible and on your patch when most needed.
- Your NPT will spend most of its time working in your neighbourhood, tackling your priorities.
- Your NPT will answer every message it receives within 24 hours and, where necessary, will provide a more detailed response as soon as it can.



- If you are calling about an agreed neighbourhood priority and attendance is required, we aim to be with you within 60 minutes.
- Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with you and within 48 hours of your call.



- We will give you monthly updates on what we are doing about local crime and policing issues.
- If you have been a victim of crime, we will agree with you how often you would like to be kept informed of progress. You have the right to be kept informed at least every month, for as long as is reasonable.

Your one-stop shop for policing and partnership news

From Leeds City Centre to Morley and Middleton, Headingley and Yeadon to Bramley and Pudsey, Richmond Hill and Swillington...and everything in between!

It's now easier than ever to find local policing and partnership updates thanks to a new experimental iPortal web page launched by West Yorkshire Police.

"The iPortal is a one-stop-shop designed to find localised police news and information from existing websites – and deliver these to you via a fast postcode search," explained Web Communications Manager Patrick Brooke.

"Similar to the BBC homepage, iPortal enables users to customise their page by selecting information windows (widgets) and deciding how you would like them displayed on your page."

You can choose to display news releases or events from your local police Division, contact information as well as Policing Priorities from your Neighbourhood Police

Team, plus the latest Caught on Camera CCTV appeals for your area. There is even a local weather feed.

Patrick added: "We hope the public will help us test the page and send in comments via an email link to help us improve it."

iPortal takes information from police websites, such as the main West Yorkshire Police website (www.westyorkshire.police.uk) and the Neighbourhood Policing Team website at www.wypnpt.org.

More widgets are planned, including ones with news from local partners and agencies. Viewers in some areas can already use a widget with local council updates.

Visit <http://iportal.westyorkshire.police.uk/>
*Subscribe for regular police updates from your local Neighbourhood Policing Team and find out about local issues. You can also receive news releases and police staff job vacancies via email too.

More details on the NPT website at www.wypnpt.org.



Crime Prevention

Reduce the risk of summertime crime

WARMER weather and lighter nights traditionally signal an increase in sneak-in thefts, and neighbourhood policing teams will be stepping up patrols to post crime prevention leaflets.

Detective Inspector Duncan Macnay, the Force's crime reduction officer, said: "People are more relaxed about security when they are at home.

"But while they are in the back garden or asleep, their property is particularly vulnerable.

"It is essential that easy points of access like front doors remain locked, particularly while relaxing or gardening at the rear of the house.

"At night, lock all ground floor doors and windows and consider other vulnerable points."

And to nip garden thefts in the bud this summer, householders can take these steps to make their sheds secure;

- Check the fabric of a shed to make sure it is secure and free from decay.
 - Consider installing a strong grille or heavy wire mesh around windows to increase security
 - Fit a quality lock, such as a closed shackle padlock and bolt the fittings to the door, with a steel panel fitted on the inside of the door.
 - Fit an energy efficient dusk to dawn light to deter thieves.
 - Postcode items that you store in the shed and keep a record of serial numbers.
 - Mark property using a permanent marker or paint.
 - Make sure your shed is always locked when left unattended and that garden tools are put away safely.
 - Use a heavy duty chain to secure valuable items to make sure they are protected, even if somebody does break in.
- DI Macnay added: "Items in your shed can cost hundreds of pounds, so it is important you protect it."

Your Policing Summary



West Yorkshire Police Authority

Working with you ... to improve local policing

Looking back on 2008-09

WEST Yorkshire Police Authority is an independent body responsible for ensuring West Yorkshire Police delivers an efficient and effective police service.

It is made up of 17 local people who work on your behalf, supported by a small team of staff. Nine are councillors from the five local councils. The other eight are local people just like you who applied to join the Police Authority. The Authority makes sure that the Force is accountable to the people of West Yorkshire and actively gives you a chance to have a say in how you are policed.

Our Policing Plan for 2008/09 contained targets for West Yorkshire Police about five priority areas of policing activity.

- reducing crime and offending;
- tackling anti-social behaviour and creating stronger and more cohesive communities;
- increasing public confidence and improving satisfaction;
- strengthening "protective services" and reducing risk to the public and vulnerable groups; and
- strengthening management of the Force.

'Protective services' include counter-terrorism and extremism, serious organised crime, civil contingencies and emergency planning, critical incident management, major crime (requiring the appointment of a senior investigating officer), public order, policing which crosses the



Members of West Yorkshire Police Authority, with Chair Councillor Mark Burns-Williamson (far right)

boundaries between police forces in the Region (such as some serious organised crime and roads policing) and protecting vulnerable people.

We put a smaller number of targets in The Policing Plan for 2008 to 2011 than in previous years. These were supported by delivery targets. The Authority's Annual Report contains more details about these and you can find more detail about the delivery targets in the quarterly reports to the Authority's Strategic Planning and Performance Committee. Both can be found on our website (www.wypa.org)

Recorded crime continued to fall throughout 2008/09. Figures reported to the Police Authority show a 4.8 per cent reduction over the figures recorded in 2007/08.

The total number of crimes recorded in 2008/09 was 217,228, nearly 11,000 down on the previous year's total.

All but two targets in the Policing Plan were achieved:

- **Robbery** - reduced by nearly 2% to 2,989 (159 fewer crimes)
- **Theft from Vehicle** - reduced by 1.5% to 20,341 (300 fewer crimes)
- **Theft of Vehicle** - reduced by nearly 3% to 8,185 (244 fewer crimes)
- **Serious Violent Crime** - reduced by nearly 6% to 1582 (100 fewer crimes)
- **Overall detection rate** - increased by 1.7% to 26%
- **Percentage of residents in West Yorkshire who say the police do an excellent or good**

LEEDS



WEST YORKSHIRE



job in their local area - increased by over 4% to 41.8%

- **Percentage of residents in West Yorkshire who say anti-social behaviour in their area has increased** - reduced by 20% to 18.7%
- **Percentage of residents in West Yorkshire who agree their**

local area is a place where people from different communities get on well together - increased by 2% to 56.5%

- **Victim satisfaction** - increased by nearly 2% to 83.3%
- **Maintain or increase the number of the workforce in public facing roles at 5,863** - achieved 5,994

Two targets were not met:

- **House burglaries** - increased by nearly 12% to 20,800 (2,200 more crimes)
- **Road collisions involving death or serious injury** - increased by 4% to 994 (39 more incidents)

Robbery, house burglary and theft of and from vehicles are combined in a single target (acquisitive crime) in the Policing Plan. The results have been shown for each crime type above to make it clear that burglary is the only area of underperformance.

Since 2007/08, the four police authorities and forces in the Yorkshire and the Humber have been working together to strengthen their ability to deal with protective services. A Regional Roads Policing Team was also launched last autumn.

Better browsing for everyone

MORE people are relying on the Internet and technology to help them access information, particularly about public services.

People with disabilities can be even more reliant on these means of communication and so more public bodies are trying to make sure they provide information in this way. In partnership with Browsealoud, West Yorkshire Police Authority has joined the growing number of public and private bodies which have made their websites more accessible.

Visitors to the website will now find the information is not only displayed in words and images, but it can also be read aloud. Just click on the download icon

(pictured) for the FREE software and then it will be possible to listen to content from web pages, documents and even Adobe Acrobat files.

The Chair of the Authority's Equality and Diversity Committee, Roger Grasby, said: "Although some people with severe visual impairments or dyslexia may have more specialised software, Browsealoud will open up the website to a wider audience.

"As well as those with mild visual impairments, there will be people who cannot read English well and people who take information in better by listening rather than reading."

The Browsealoud software is very easy to install and you can



adapt it to suit your needs, including choosing male or female voices, varying the speed of the reading and choosing whether to have text or the made

bigger as the words are spoken (see picture).

For more information, visit www.wypa.org and click on the Get textHELP Browsealoud logo.

Our priorities for the year ahead

Public confidence and satisfaction

You Said:

Police response has become more important to more of you during 2008. You want a consistent and reliable response to emergency and non-emergency calls. People regularly raise the need for better communication between them and the police.

Police visibility is an issue for those of you living in suburbs and rural areas.

The Policing Plan target for 2009/10:

1. Increase the proportion of residents who say the police are doing an excellent or good job from 41.8 per cent to 42.9 per cent.
2. Increase the overall satisfaction of service users from 83.3 per cent to 84.3 per cent.
3. Reduce the satisfaction gap between white and minority ethnic victims of crime from 7.1 per cent to 6.1 per cent.
4. Increase the proportion of residents who agree that their local area is a place where people from different communities get on well together from 56.5 per cent to 57.5 per cent.
5. Maintain or increase the number of the workforce in public facing roles.

What will be done to meet the target in the Policing Plan:

The Policing Pledge has been implemented in all 47 Neighbourhood Policing Teams across West Yorkshire, setting out the standards you can expect from your local police. Internal performance monitoring and training will be used to identify and address areas for improvement. The Chief Constable has given Neighbourhood Policing Teams the freedom to deliver a policing service that best meets your needs and find creative and innovative solutions to local problems in partnership with you.

Violent Crime

You Said:

Media coverage of gun and knife crime has made you more aware of violent crime and makes you feel less safe. Violent crime is linked to drugs, alcohol and gangs which you are also worried about. Violent crime is one of your top four policing priorities.

The Policing Plan target for 2009/10:

1. Reduce the number of assaults resulting in injury by 2 per cent from 16,621 to 16,289.
2. Reduce the number of serious violent crimes by 2 per cent from 1,582 to 1,550.
3. Increase the proportion of detections for domestic violence from 51.1 per cent to 53 per cent.

What will be done to meet the target in the Policing Plan:

The police will engage with young people earlier to stop low level problems escalating. Use of knife arches in public places. Work with partners to ensure that the range of methods and police powers to tackle alcohol related crime are used more effectively. Work with partners to protect children and vulnerable adults from serious violent crime.

Other priorities

The Policing Plan contains more detail about the remainder of the priorities, including the targets for 2009/10 and what West Yorkshire Police will do to achieve these. The Plan can be found on our website (www.wypa.org) or we will send you a hard copy if you ask for one.

The other priorities in the Policing Plan are:

Providing a better service

- Reduce the abandonment rate of non-emergency calls

Stopping the people who commit most of our crime from re-offending

- Reduce the re-offending rate of priority offenders

Getting money back from criminals

- Increase the volume and value of confiscation orders

Working smarter and saving money

- Deliver 10 per cent efficiency and productivity gains by 2010/11
- Reduce the proportion of working hours to lost sickness

The police force has a similar make up to the population of West Yorkshire

- Increase the proportion of the workforce from minority ethnic backgrounds

If you have any comments or questions about the policing priorities, please contact the Police Authority on 01924 294000, e-mail ed@wypa.pnn.police.uk, or write to us at Ploughland House, 62 George Street, Wakefield, WF1 1DL.

As in previous years, the Policing Plan for 2009 to 2012 contains targets related to the five priority areas of policing activity:

- reducing crime and offending;
- tackling anti-social behaviour and creating stronger and more cohesive communities;
- increasing public confidence and improving satisfaction;
- strengthening protective services (see previous page for an explanation of what these are) and reducing risk to the public and vulnerable groups; and strengthening management of the Force.
- setting our targets to make sure they reflect areas of local and national importance or where performance improvement is most needed.

We Asked

During 2008, the Police Authority consulted with residents about their policing priorities using different

methods. These included: a postal public perception survey; public events; visits to schools; and talking to people in shopping centres and at the Bradford Mela.

You Said

You gave us very clear feedback about how you are policed and where you wanted to see improvements.

We Acted

We took what you had told us into meetings with the Force and made sure that your priorities were included in the Policing Plan for 2009 to 2012. Half of the targets in the Policing Plan directly relate to what you told us. They broadly fall into four topic areas – public confidence and satisfaction, acquisitive crime, violent crime and anti-social behaviour.

You Will See

A summary of some of the things the police intend to do to tackle your priorities are displayed here.

ASB (Anti-social behaviour)

You Said:

ASB is your top policing priority. ASB impacts on you more than other crime and disorder issues. Specific problems include gangs of young people which make you feel unsafe, criminal damage and people riding off-road motorcycles where they shouldn't.

The Policing Plan target for 2009/10:

1. To reduce the proportion of residents who say that ASB has increased in their local area from 18.7 per cent to 17.8 per cent.
2. To increase the proportion of residents who agree that the police and local council are dealing with the ASB and crime issues that matter in their area from 44 per cent to 49 per cent.

What will be done to meet the target in the Policing Plan:

Neighbourhood Policing Teams will work with you and other partners to tackle specific local ASB issues. As part of the Policing Pledge, the police will respond within 60 minutes to your calls about ASB issues identified as local priorities. Work with partners to ensure that the range of methods and police powers to tackle ASB are used more effectively. Work with partners to try and help people at risk from committing crime and acts of ASB. Make full use of Safer Schools Partnerships, which have had an impact on crime and ASB in and around schools.

Acquisitive Crime (house burglary, robbery and vehicle crime)

You Said:

More of you completing our public perception survey say that property crime is a problem in your local area. Property crime makes you feel less safe.

The Policing Plan target for 2009/10:

Reduce the level of acquisitive crime by 2.7 per cent from 52,365 to 50,964.

What will be done to meet the target in the Policing Plan:

Neighbourhood Policing Teams will work with you and other partners to tackle specific local issues. Training of officers to improve standards of investigation. More sharing of successful tactics across the Force area. Specific intensive police operations to tackle these crime types.

How can I contact West Yorkshire Police?

You can contact the police by calling:

■ **999** in an emergency where there is a danger to life or a crime in progress

■ **08456 06 06 06** for non-emergencies

CITY & HOLBECK DIVISION
Divisional
Commander – Chief Superintendent Mark Milsom

Millgarth
(Leeds City Centre)
Millgarth Street
Leeds
LS2 7HX
Full disabled access

Holbeck
10 Burton Road
Leeds
LS11 5EF
Full disabled access

Morley
Corporation Street
Morley

Leeds
LS27 9NB
Full disabled access

NORTH EAST LEEDS DIVISION
Divisional
Commander – Chief Superintendent Gerry Broadbent

Stainbeck Police Station
Stainbeck Lane
Leeds
LS7 3QU
Full disabled access

Wetherby Police Station
Wetherby
Boston Road
Wetherby
LS22 5HA

Disabled access and hearing induction loop

Killingbeck Police Station
Foundry Lane
Seacroft
Leeds
LS14 6NN

Full disabled access

Garforth Police Station
Lidgett Lane
Garforth
Leeds
LS25 1LJ
Full disabled access

NORTH WEST LEEDS DIVISION
Divisional
Commander – Chief Superintendent Ian Whitehouse

Weetwood Police Station
300 Otley Road
Leeds
LS16 6RG
Full disabled access

Otley Police Station
Bridge Street
Otley
LS21 3BA
No disabled access

Pudsey Police Station
Dawsons Corner

Pudsey
LS28 5TA
Full disabled access

Full contact details of your neighbourhood policing teams are at www.wypnpt.org If you have any information about crimes, call Crimestoppers anonymously on 0800 555 111

How can I contact my local NPT?



North West Inner
Areas covered:
Hawksworth, West Park, Burley, Kirkstall, Meanwood, Headingley and Westwood.
Team Supervisor: Inspector Simon Jessup
Contact: 0113 205 3025
aa.nptwinner@westyorkshire.pnn.police.uk
Text: **NWI** and then your message to 07950 080240




Chapel Allerton
Areas covered:
Chapel Allerton, Chapeltown and Meanwood Five Estates.
Team Supervisor: Inspector Tony Reed
Contact: 0113 241 3270
banpt.ca@westyorkshire.pnn.police.uk



North West Outer
Areas covered:
Adel, Arthington, Bramhope and Pool, Cookridge and Tinsill, Guisley, Holt Park, Horsforth, Otley, Rawdon, Yeadon.
Team Supervisor: Inspector Richard Coldwell
Contact: 01274 471458
Text: **NWO** and then your message to 07950 080240
aa.northwestouter@westyorkshire.pnn.police.uk



Roundhay, Alwoodley and Moortown
Areas covered:
Alwoodley, Gledhow, Meanwood/Moortown and Roundhay/Oakwood.
Team Supervisor: Inspector Andrew Briggs
Contact: 0113 241 3270
banpt.ram@westyorkshire.pnn.police.uk




North West Inner – Hyde Park
Areas covered:
Hyde Park, Little London, Woodhouse, Leeds University campus.
Team Supervisor: Inspector Frances Naughton
Contact: 0113 205 3025
aa.nptwinner@westyorkshire.pnn.police.uk
Text: **HYDEPARK** and then your message to 07950 080240




Leeds Bradford International Airport
Areas covered:
Leeds Bradford International Airport and surrounding businesses.
Team Supervisor: Inspector Darren Huddleston
Contact: 01274 471474
aa.nptwairport@westyorkshire.pnn.police.uk
Text: **AIRPORT** and then your message to 07950 080240



Wetherby and Harewood
Areas covered:
To the north: Wetherby Town; To the east: Thorp Arch, Walton, Boston Spa, Bramham & Clifford; To the west: Linton, Collingham, East Keswick, Bardsley, Harewood, Shadwell and Wyke; To the south: Thorne, Seacroft, Bramham Park, Barwick, Scholes and Aberford.
Team Supervisor: Inspector Marcus Griffiths
Contact: 0113 285 5374
wetherbynpt@westyorkshire.pnn.police.uk



Killingbeck and Seacroft
Areas covered:
Killingbeck, Seacroft (central, north and south areas) and Fearnville.
Team Supervisor: Inspector Ed Chesters
Contact: 0113 241 3671
banpt.ks@westyorkshire.pnn.police.uk



West Inner
Areas covered:
Armley, Bramley, Rodley, Spring Valleys, Broadleas, Mooreside & Landseers, Cedars & Aviarys, Fairfields, Warralls & Rossfields, Intake & Stanningley, Little Scotland, New Wortley, Wythers, Raynville, Snowdens & Astons.
Team Supervisor: Inspector Mark Bownass 0113 241 4888
aa.nptwestinner@westyorkshire.pnn.police.uk
Text: **NPTWI** and then your message to 07950 080240




West Outer
Areas covered:
Pudsey, Farsley, Calverley, Woodhall, Swinnow, Thersal, Farnley and New Farnley, Gambles, Heights and Worley.
Team Supervisor: Inspector Richard Cawkwell
Contact: 0113 241 4999
aa.nptwestouter@westyorkshire.pnn.police.uk
Text: **NPTWO** and then your message to 07950 080240



Gipton and Harehills
Areas covered:
Gipton and Harehills.
Team Supervisor: Inspector Nik Adams
Contact: 0113 241 3270
banpt.gh@westyorkshire.pnn.police.uk




Garforth, Kippax, Swillington & Methley
Areas covered:
Garforth, Kippax/Allerton Bywater, Mickfield and Swillington.
Team Supervisor: Inspector Chris Jones
Contact: 0113 232 2015
banpt.g@westyorkshire.pnn.police.uk



City
Areas covered:
Aireside, Retail, Waterfront and Holbeck Urban Village.
Team Supervisor: Inspector Mark Jessop
Contacts: 0113 241 3101 or 0113 241 3056
cacommunity@westyorkshire.pnn.police.uk
Text: **CANPT** then your message to 07850 080242



Morley
Areas covered:
Morley, Drighlington, Gildersome, Churwell, Cottingley, Bruncliffe, Tingley, West Ardsley, East Ardsley, White Rose Centre, Thorpe and surrounding areas.
Team Supervisor: Inspector Joanne Morgan
Contact: 0113 238 2035
cacommunity@westyorkshire.pnn.police.uk
Text: **CANPT** then your message to 07850 080242



Rothwell
Areas covered:
Middleton, Rothwell and Carlton, Belle Isle, Oulton and Woodlesford, Robin Hood and Lofthouse.
Team Supervisor: Inspector Susan Jenkinson
Contact: 0113 238 2091
cacommunity@westyorkshire.pnn.police.uk
Text: **CANPT** then your message to 07850 080242




Crossgates, Whinmoor and Temple Newsam
Areas covered:
Colton, Halton, Temple Newsam, Osmondthorpe, Crossgates, Halton Moor and Whinmoor/Swarcliffe.
Team Supervisor: Inspector Stewart Mason
Contact: 0113 285 5335
banpt.lwi@westyorkshire.pnn.police.uk



Holbeck
Areas covered:
Beeston Hill, Far Beeston, Holbeck, Hunslet, Stourton and surrounding areas.
Team Supervisor: Inspector Damien Miller
Contact: 0113 238 4629
cacommunity@westyorkshire.pnn.police.uk
Text: **CANPT** then your message to 07850 080242



Burmantoffs and Richmond Hill
Areas covered:
Burmantoffs & Lincoln Green, and Osmondthorpe, East End Park and Richmond Hill.
Team Supervisor: Inspector Jackie Hawkes
Contact: 0113 241 3270
banpt.br@westyorkshire.pnn.police.uk



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