

# Our mobile future

Follow the day shift of a Neighbourhood Patrol Officer. They now work to resolve as many incidents as they can using their new hand held mobile device.

## Start of Shift

Arrive at the Police Station for briefing and use the device to 'create a shift' and sign on for duty. They jot down key information from the briefing into an electronic pocket notebook.



## Burglary



Attends a report of a burglary in which a high performance car has been stolen. At the scene, they take details of the crime and input them directly onto an app on the device. It includes information about the vehicle and the property stolen. The victim has a photo of the car, which featured a distinctive spoiler and the officer uses their device to capture the image.

*"Using my portable Bluetooth keyboard, linked to the hand held device, I was quickly able to take down a witness statement at the scene. All the information I gathered meant that tasks were allocated straight away and a 'real time' investigator could begin work on the offence at the earliest opportunity. The photo I took using the device was also quickly shared via the Control Room and with road traffic officers."*

## Assault



The next call is to deal with an assault in the city centre in connection with anti-social street drinking. When the officer arrives, they find the victim with visible injuries to his face, however, they are unwilling to co-operate and there is no identified suspect. The officer takes a photo of the man's injuries using their device to obtain the best possible evidence. If further information should come to light, the officer is in a stronger position to pursue the investigation.

*"In some cases we find that people decide not to register a complaint at the scene, but can often change their mind later along the line. We may also come across further intelligence that allows us to progress the investigation. Having a record of injuries on the device can support victimless prosecutions, particularly around domestic assaults or vulnerability cases."*

## Vehicle Seizure



Patrolling the area, the officer sees a vehicle matching the description they took in their electronic pocket notebook during the morning briefing. They stop the driver, seize his car for not having insurance and arrange for the vehicle's recovery.

*"While I was waiting for the vehicle to be transported away, I used the time I had to create the details of the offence on my hand held device."*

## Lunch



The officer heads into a local supermarket café to take his lunch. They use the time to check e-mails on the device. It means the officer is still able to provide a reassuring visible presence, despite being on a break.

## Abandoned Vehicle



An abandoned vehicle is found on wasteland by traffic officers, matching the description and photo taken during the burglary earlier in the day.

*"The road traffic officers had seen the image on their own devices and noticed the distinctive looking vehicle during their routine patrols. After seizing the car, I was able to use the device to immediately call the victim and let them know it had been located undamaged and what to expect next in the investigation."*

## Theft from Person



The officer is called to a purse dipping incident in the city market involving an elderly woman. They take the victim to a nearby shop where she can provide them with the details they need to enter onto the device.

*"By sitting down and speaking to the victim in a reassuring environment, I could gather all the details I needed to get enquiries underway. This meant that I could then use my device to contact her next of kin and get her the family support she needed. Using the e-mail facility on the device, I was also able to immediately share the description of the offender with Business Watch partners in the city centre."*

## Dog bite



A call comes in about a serious dog bite incident in the local park. On arrival, the officer speaks to witnesses and locates the dog nearby. They use the video call and screen rotation function on the hand-held device to speak directly with a handler whilst giving them a visual idea of the scenario.

*"By using the video call function, I was able to access immediate expertise and ascertain the potential breed of the dog. Thanks to the real time guidance and advice, I could seize the dog and update the victim from the scene. I also added the incident to my device."*

## Drugs Intel



While waiting for the dog to be collected, a member of the public approaches the officer to give information about a known male in the area selling drugs, who also owns a similar looking dog for protection. The officer adds the information as an intelligence submission using the app on their hand held device, which is directed straight to police analysts to consider.

*"By adding the intelligence from the scene of an incident, I could save time without having to update it back at the station."*

## End of Shift



The officer closes the shift on their device and synchronises any outstanding information to the Force systems.



WEST YORKSHIRE  
POLICE